

QUALITY POLICY

The Quality Policy of CHC Kanas, Puri

CHC Kanas, Puri has defined and stand committed towards its Quality Policy. The Quality Policy of CHC Kanas is:

- **CHC Kanas shall strive to provide Preventive, Promotive and Curative health care services to the public in the CHC with sustained effort to ensure that it is equitable, affordable, accountable and responsive to the people's need, within limitation of its resources.**
- **Rogi Kalyan Samiti of the Hospital shall mobilize resources and ensure its efficient utilization to improve the functioning of the hospital.**
- **We are committed to satisfy the users of our services by efficient and effective service delivery.**
- **We shall try to build and upgrade competencies of our people involve in service delivery to keep with changing professional requirements and to overcome emerging challenges within our resources. Continuous improvement shall be the guiding principle of our entire endeavour.**

Date: 1st Feb 2022

Place: Kanas

**ROGI KALYAN SAMITI
CHC Kanas**

QUALITY OBJECTIVE

The Quality Objective of CHC Kanas, Puri

- 1. To raise Patient satisfaction around 75% for IPD by July 2022, which is 70% at present.**
- 2. To raise Patient satisfaction around 85% for OPD patient by July 2022, which is 80% at present.**
- 3. To ensure patient information score around 8 by July 2022, this is 6 at present.**
- 4. To ensure 80% compliance to 48 hour post delivery hospital stay by July 2022, which is 65% at present.**
- 5. To Maintain Hygiene score around 10 by July 2022, which is 8 at present.**
- 6. To ensure availability of emergency drugs up to 100% by July 2022, which is 82% at present.**

It is ensured that all the quality objectives are measurable and in accordance with CHC quality policy. The achievement of quality objectives is measured through data collection, is reviewed in the CHCQT for preventive & corrective action.

Date: 1st Feb 2022

Place: Kanas

**ROGI KALYAN SAMITI
CHC Kanas, Puri**